



Visa® ReadyLink: Add cash to your card, go to www.visa.com/readylink for more information.

Direct Deposit: In addition to your wages and tips, you can have government benefits, wages from another job, or other regular funds deposited directly to your card. Use the CardFlex® Mobile App or access your account online to retrieve your routing and account number.

Adding Funds

Cash Back: You can get 'Cash Back' from a PIN debit transaction at participating merchants.

Cash Advance: Withdraw all or any portion of your funds at any participating Visa® member bank by requesting a 'Cash Advance' from your teller. You receive one over-the-counter 'Cash Advance' per pay period at no cost!

MoneyPass® and Allpoint® ATMs: Use these ATM locations to withdraw cash surcharge free.



To find your closest in-network ATM, use the CardFlex® Mobile App or go to moneypass.com and allpointnetwork.com.

Getting Cash

Money Management

You Can:	Mobile App	Online	Phone
Retrieve your account balance	✓	✓	✓
Review your transaction history	✓	✓	✓
Find in-network ATMs	✓	✓	
Send money to another card	✓	✓	✓
Manage your email/text alerts	✓	✓	✓
Change your PIN		✓	✓
Pay your bills using Bill Pay	✓	✓	
Send money to your US bank account		✓	
Request a paper statement			✓

Additional Resources



At Visa®'s Practical Money Skills, you can access free educational resources, including personal finance articles, games and lesson plans. To read more, go to www.practicalmoneyskills.com

Our Customer Service team is here to help you 24 hours a day, 7 days a week.

(866) 203-8721
www.cliqprepaid.com



Making Purchases

Use your CardFlex® Visa® Payroll Card everywhere Visa® Debit cards are accepted.

When making a purchase at a store, avoid fees by selecting the Credit option when prompted at the register.

You can also select Debit and type your PIN if you want cash back.

At a restaurant, make sure you have enough funds on the card to cover the bill plus 20% to cover the tip.

Pay bills with your CardFlex® Visa® Payroll Card just like any other debit card. We also offer a bill pay feature to our customers. Login to your account to setup online Bill Pay.

Account Balance

Hold off checking your account balance at an ATM. Avoid being assessed a fee by checking your balance:

- Using the Free CardFlex® Mobile App
- Online at www.cardflexprepaid.com
- With text message alerts.

FAQs

Q: MY CARD IS LOST OR STOLEN; WHAT DO I DO?

A: Call Customer Service immediately to report your lost or stolen card.

If your payroll is being deposited on to the card, Customer Service will issue you a new card and your balance will transfer automatically.

If you are receiving Tips on your card, request a replacement card from your employer and call customer service to transfer your balance to the new card.

NOTE: See Fee and Transaction Limits

Q: IS MY CARD PROTECTED?

A: Yes, your card is protected by the Visa® Zero Liability Policy. Immediately call the Customer Service number on the back of your card if you feel your card has been compromised.

Q: CAN I CHANGE MY PIN?

A: You can change your PIN by logging on to your account at www.cliqprepaid.com and select Change PIN from the menu.

Q: WHAT IF I FORGOT MY PIN?

A: Call the Customer Service number on the back of your card to have your PIN reset.

Q: WHAT IF MY CARD DOESN'T HAVE MY NAME EMBOSSED ON IT?

A: Sign the back of your card. Then it can be used everywhere Visa® Debit cards are accepted. Call the Customer Service number on the back of your card if you would like to request a card with your name on it.

NOTE: See Fee and Transaction Limits

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Activating Your Card

With your CardFlex® Visa® Payroll Card, your tips and/or payroll will be loaded on to the card, giving you immediate access to your money.

The card is not a credit card.

Activate your card by going to www.cliqprepaid.com and click Activate.

Make sure you have your 16-digit card number, your Date of Birth and your Social Security Number when calling.

Register your card for online access by selecting Account Login from www.cliqprepaid.com.

Cardflex On The Go

Access your account no matter where you are. Download the Free CardFlex® Mobile App Today!

- View your Balance
- Transfer Funds
- Pay Bills
- View Transactions
- Find ATMs
- and More!



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POWERED BY CARDFLEX

Your CardFlex®
Visa® Payroll Card